

PROFEUND JOB DESCRIPTION – SALES OPERATIONS MANAGER (INTERNATIONAL)

Description	
Job Title	Sales Operations Manager (International)
Reports to Title	VP International Sales
General Accountability	Our mission is to Profoundly change the standard of care by creating a tomorrow where clinicians can confidently ablate tissue with precision; a tomorrow where patients have access to safe and effective treatment options, so they can quickly return to their daily lives. Changing the standard of care is part of our fabric. We are a group of energetic, problem-solvers focused on innovation, and looking to change the world. We are changing the paradigm for treating diseases such as prostate cancer by using real-time MR Imaging, thermal ultrasound and close-loop temperature feedback control, to gently ablate the diseased tissue with minimal side effects.
	If you share our values and want to work in a collaborative results focused culture and want to make a Profound impact in healthcare and your career, here is your chance.
	The Sales Operations Manager is responsible for developing and overseeing a smooth, effective sales process to enable the growth of the organization. There will be four key areas in which the Sales Operations Manager will support the sales and revenue goals, sales and finance activities, marketing activities as well as the support of the daily operations. In that role the Sales Operations Manager will be a strong team player and multitasker working closely with the VP int. Sales, the corporate finance and the regional sales teams.
Duties and Responsibilities	 Support Sales & Revenue Goals: Oversee the sales funnel: Work with regional sales teams, OEM partners and distributors per region/country to track monthly & quarterly progress and identify/flag major roadblocks regarding forecast and revenue to VP int. Sales Support VP int. Sales throughout the sales process for projects within the indirect markets Keep track of service orders/agreements fulfillment and entitlements, duration and expiration in close collaboration with VP int. Sales, regional sales teams and corporate finance Streamlining and optimizing the sales process Selecting, implementing, and managing sales automation tools Manage CRM data Perform sales forecasting Work with sales leadership to develop organizational goals



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	Sales and Finance Support:
	Track accounts receivable within the responsible territories
	relating to purchase orders and service agreements in close
	 collaboration with corporate finance team Track monthly and quarterly budget vs. actuals with regional
	sales teams and collaborate closely with corporate finance
	team
	Work with corporate finance team to track monthly and
	quarterly P&L and report monthly and quarterly to VP int. Sales
	Manage and track commission reports for the sales teams and
	work with corporate finance to ensure timely payments based
	on the corresponding due dates
	Support annual forecast and budget planning for each fiscal
	year and work closely with VP int. Sales and corporate finance team
	Review sales and service T&C's with support of corporate
	finance and VP int. Sales on a regular basis
	Daily operations:
	Keep track of sales orders/agreements fulfillment Queting support for regional sales teams. OFM partners and
	 Quoting support for regional sales teams, OEM partners and distributors
	 Coordinate weekly sales & marketing calls with the regional sales team
	Marketing support:
	Support marketing activities for EMEA, Japan, China and APAC
	in close collaboration with regional sales teams and corporate marketing
	Work with corporate marketing and product management
	functions and ensure that marketing materials are
	implemented or adjusted to local market needs
	Regional trade show and conference support
	Regional webinar support
Competencies	
Education	Master's degree in business administration and/or economics desired
Certifications	N/A
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Key Attributes
(experience, skills and
technical knowledge)

- 1. 4-5 years proven international business experience
- 2. Business Acumen
- 3. Organizational Skills
- 4. Pipeline Management
- 5. Program Management
- 6. Analytics and Reporting Expertise
- 7. Understanding of CRM and Database Software
- 8. Experience with Financial Systems
- 9. People Management Experience
- 10. Experience in international sales support in the area of medical devices
- 11. Excellent communication skills
- 12. Multitasking capabilities
- 13. High degree of independent work and flexibility in work hours
- 14. Ability to travel internationally if required
- 15. Ability to work in multidisciplinary and multi-cultural teams
- 16. Demonstrated ability to get the work done
- 17. Spoken and written English essential
- 18. Spoken and written German highly desired